Southern Cross Care WA

Support at Home Price List

Effective from 1 September 2026

Services

We offer a range of services to assist you to remain independent, safe and comfortable in your own home. We understand that everyone's needs are different. That's why we work with you to tailor services and support that align with your goals, preferences and circumstances. This price list outlines the services available through the Australian Government's Support at Home Program and the fees that may apply.

Clinical Services

Delivered by qualified nurses and allied health professionals to support your health, wellbeing and independence.

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Nursing Care						
Complex Nursing	1 Hour	$ 210.00	$ 241.50	$ 315.00	$ 420.00	$ 525.00
	½ Hour	$ 158.00	$ 181.70	$ 237.00	$ 316.00	$ 395.00
General Nursing	1 Hour	$ 182.70	$ 210.11	$ 274.05	$ 365.40	$ 456.75
	½ Hour	$ 123.90	$ 142.49	$ 185.85	$ 247.80	$ 309.75

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Allied Health and Therapy						
Physio, Occupational Therapist, Speech Pathologist, Exercise Physiologist, Dietitian, Podiatry	1 Hour	$ 250.00	$ 287.50	$ 375.00	$ 500.00	n/a
	½ Hour	$ 187.50	$ 215.63	$ 281.25	$ 375.00	n/a
Remedial Massage	1 Hour	$ 190.00	n/a	n/a	n/a	n/a
Therapy Assistant	1 Hour	$ 180.00	$ 207.00	$ 270.00	$ 360.00	n/a
	½ Hour	$ 135.00	$ 155.25	$ 202.50	$ 270.00	n/a
Allied Health – Group Activity	1 Hour	$ 45.00	n/a	n/a	n/a	n/a
Other Allied Health Services can be quoted on as required						

Internal Allied Health Services are subject to staff availability. Where an internal clinician is not available, services may be provided through our approved brokered partner network at the same published rates.

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Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Personal Care						
Assistance with Self-Care and Daily Living activities	1 Hour	$ 126.00	$ 144.90	$ 189.00	$252.00	$ 315.00
	½ Hour	$ 94.50	$ 108.68	$ 141.75	$ 189.00	$ 236.25
Medication Administration	¼ Hour	$ 47.25	$ 54.35	$ 70.90	$ 94.50	$ 118.15

From October 2026 Personal Care services will be fully funded by the Australian Government under the Support at Home program.

Independence

Support to maintain skills, manage daily living, and participate in the community.

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Social Support						
Individual Social Support	1 Hour	$ 126.00	$ 144.90	$ 189.00	$ 252.00	$ 315.00
Accompanied Activities -Travel	Travel 0- 10km	$ 141.75	$ 163.01	$ 212.63	$ 283.50	$ 354.38
	Travel 11-20km	$ 148.00	$ 170.20	$ 222.00	$ 296.00	$ 370.00
	Travel 21-30km	$ 155.00	$ 178.25	$ 232.50	$ 310.00	$ 387.50
	Travel 31-40km	$ 163.00	$ 187.45	$ 244.50	$ 326.00	$ 407.50
	Travel 41-50km	$ 173.25	$ 199.24	$ 259.88	$ 346.50	$ 433.13
Direct Transport	Travel 0- 10km	$ 24.20	$ 27.83	$ 36.30	$ 48.40	$ 69.58
	Travel 11-20km	$ 57.75	$ 66.41	$ 86.63	$ 115.50	$ 132.83
	Travel 21-30km	$ 80.00	$ 92.00	$ 120.00	$ 160.00	$ 184.00
	Travel 31-40km	$ 104.50	$ 120.18	$ 156.75	$ 209.00	$ 240.35
	Travel 41-50km	$ 125.00	$ 143.75	$ 187.50	$ 250.00	$ 287.50

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Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Bran Nue Dae (Broome)						
Breakfast Club BND	1 Hour	$142.00	n/a	n/a	n/a	n/a
Shared Transport	Per Trip	$14.00	n/a	n/a	n/a	n/a

Everyday Living

Support to maintain a safe, clean, and liveable home environment. The Commonwealth Government provides partial funding for everyday living services, and clients are required to contribute towards the cost.

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Domestic Assistance						
Domestic Assistance: Cleaning, Laundry, Shopping Assistance	1 Hour	$ 115.80	$ 133.17	$ 173.70	$ 231.60	$ 289.50
	¾ Hour	$ 86.85	$ 99.88	$ 130.28	$ 173.70	$ 217.13
Meals						
Meal Preparation	1 Hour	$ 126.00	$ 144.90	$ 189.00	$ 252.00	$ 315.00
	½ Hour	$ 94.50	$ 108.68	$ 141.75	$ 189.00	$ 236.25
Delivery of Prepared Meals	Per meal	Ask us for a quote				

Client contribution may apply. The amount payable is determined by Services Australia based on your income and assets assessment.

Respite

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Home or community general respite						
Community and Centre-Based Respite without travel	1 Hour	$ 56.00	$ 64.40	$ 84.00	$ 112.00	$ 140.00
Community and Centre-Based Respite with Travel	1 Hour	$ 59.00	$ 67.85	$ 88.50	$ 118.00	$ 147.50
Flexible Respite in the Home	1 Hour	$ 126.00	$ 144.90	$ 189.00	$ 252.00	$ 315.00

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Brokered Services

Services	Service Time	Weekday 6am-6pm	Weekday 6pm-9pm	Saturday	Sunday	Public Holidays
Allied Health and Therapy						
Physio, Occupational Therapist, Speech Pathologist, Exercise Physiologist, Dietitian, Podiatry	1 Hour	$ 250.00	$ 287.50	$ 375.00	$ 500.00	n/a
	½ Hour	$ 187.50	$ 215.63	$ 281.25	$ 375.00	n/a
Therapy Assistant	1 Hour	$ 180.00	$ 207.00	$ 270.00	$ 360.00	n/a
	½ Hour	$ 135.00	$ 155.25	$ 202.50	$ 270.00	n/a
Other Allied Health Services can be quoted on as required						
Nursing Care						
Complex Nursing	1 Hour	$ 230.00	$ 264.50	$ 345.00	$ 460.00	n/a
	½ Hour	$ 172.50	$ 198.38	$ 258.75	$ 345.00	n/a
General Nursing	1 Hour	$ 182.75	$ 210.16	$ 274.13	$ 456.68	n/a
	½ Hour	$ 137.06	$ 157.62	$ 205.59	$ 342.66	n/a
Home maintenance and repairs						
Assistance with Home Maintenance and Repairs	1 Hour	$ 126.00	n/a	n/a	n/a	n/a
Gardening	1 Hour	$ 126.00	n/a	n/a	n/a	n/a
Gutter Cleaning (Single Storey)	1 Hour	$ 350.00	n/a	n/a	n/a	n/a
Personal Care and Social Support						
Assistance with Self-Care and Daily Living activities	1 Hour	$ 126.00	$ 144.90	$ 189.00	$252.00	$ 315.00
	½ Hour	$ 94.50	$ 108.68	$ 141.75	$ 189.00	$ 236.25
Domestic Assistance						
Domestic Assistance: Cleaning, Laundry, Shopping Assistance	1 Hour	$ 115.80	$ 133.17	$ 173.70	$ 231.60	$ 289.50
	¾ Hour	$ 86.85	$ 99.88	$ 130.28	$ 173.70	$ 217.13

Prices for Brokered services may vary based on the cost of your preferred Associated Provider for the service requested.

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Assistive Technology and Home Modifications

Assistive Technology and Home Modification purchases are individually assessed and quoted. Administration and coordination fees may apply and will be discussed with you before any purchase or works proceed.

Service type	Service Time	Hourly Rate
Assistive Technology Prescription and Clinical Support	1 Hour	$ 160.00

For Home modifications, a provider coordination fee of up to 15% applies.

Care Management

All Support at Home participants have funding allocated for Care Management as part of the program.

At Southern Cross Care, your Care Manager will help coordinate your services and support your ongoing care needs. They will work with you to develop and review your support plan, organise services, monitor your wellbeing, provide information about available supports, and assist if your circumstances change.

The Australian Government allocates 10% of each participant's quarterly Support at Home budget to Care Management.

Service type	Service Time	Hourly Rate
Care Management	1 Hour	$ 169.85
Restorative Care Management	1 Hour	$ 189.80

Client Contributions

Client contribution may apply. The amount payable is determined by Services Australia based on your income and assets assessment.

From 1 October 2026, personal care will move from the ‘independence’ category to the ‘clinical supports’ category under Support at Home.

This change means participants who have the personal care service type approved in their support plan, and have available Support at Home funding, can receive personal care services at no out-of-pocket cost.

Category	Clinical	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner / CSHC	0%	5% to 50%	17.5 % to 80%
Self-Funded Retiree	0%	50%	80%

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Service Cancellations

Services cancelled with less than 24 hours' notice, or where a worker attends and is unable to deliver the service, may be charged in accordance with Support at Home guidelines.

Where services are provided by an external supplier, that supplier's cancellation terms may also apply.

Important Information

1. Southern Cross Care WA may review fees and charges from time to time. All prices are GST-free unless otherwise stated. Brokered services and supplied goods may incur GST.
2. Depending on your individual circumstance, you may be required to pay a co-contribution towards some of your care. Services Australia will advise you and SCCWA of your co-contribution, which SCCWA will be required to collect.

Prices are current at the date of publication and may be reviewed from time to time in response to changes to program requirements, workforce costs or operational expenses.

Contact us

For further information, service quotes or to discuss your personalised Support at Home plan, please speak with our team.

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