

# Welcoming visitors and contractors to our care homes

## Visitor guidelines for residential aged care homes

### ENTRY RESTRICTIONS APPLY

WA public health and social measures have eased from 29 April 2022

#### Visiting hours for residential care:

- 10.00am – 4.00pm
- There is a maximum of two visitors per person per day.
- Bookings to visit are required and should be made through Zipline:
  - <https://scrosswa.zipline.app/welcome>
  - If you are unable to book online, please call reception.

#### All visitors must comply with the following safeguarding measures when arriving:

- Please sanitise your hands upon entry;
- Please sign in and out using Zipline;
- Submit evidence of your negative RAT or proof of contracting COVID within the last 12 weeks (e.g. doctor's letter, WA Health notification);
- All visitors are to always wear a disposal surgical-grade or N95 facemask when inside the home;
- Visitors must have their body temperature taken on Zipline to ensure it is below 37.5 degrees Celsius;
- Please do not come to our site if you are feeling unwell. Telephone, video, or window visits can be arranged;
- All visitors need to show proof of up-to-date COVID-19 vaccination and 2022 winter flu vaccination; and,
- Please comply by following any instructions from staff members.

[www.scrosswa.org.au/covid-19/](http://www.scrosswa.org.au/covid-19/)



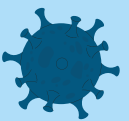
Please comply with safety protocols at SCC aged care homes

- Negative rapid antigen test (RAT) required prior to entry
- Visitors to SCCWA aged care facilities are limited to 2 people per day per resident
- Exemptions apply for compassionate reasons

Book your visit ahead:



If you have tested positive or are a close contact



After you have completed your seven-day isolation, you should not visit a high-risk site for a further seven days.

Phone the COVID information line on 1326843.

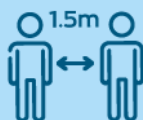
Check [wa.gov.au](http://wa.gov.au) for the latest information.



Have you had your Winter booster COVID vaccine (higher risk groups)



Get your winter flu vaccination



Practice social distancing



Wear a facemask at aged care facilities



Practice good hand hygiene

Roll up for WA

COVID-19 Vaccination