

As of 14 February 2021

# Welcoming Visitors to our care homes

## Visitor Guidelines metro residential care homes

As of 12.01am Sunday 14 February 2021, the WA Government announced that transitional lockdown measures no longer apply in Perth and Peel regions.

In order to protect the health of our vulnerable and ageing residents, the WA Government has advised visitor guidelines have been updated.

**This means for our Southern Cross Care metropolitan residential care homes, visitors can enter in line with the following guidelines:**

### Visitors must comply with SCC screening requirements to enter our aged care facilities

- Maximum of two visitors at a time
- Visiting Hours are between 10am and 4pm Monday to Sunday
- All other visiting is by appointment only
- All visitors must have a valid flu vaccination certificate
- Have a temperature check to confirm it is 37.5 degrees or less
- Declare they are asymptomatic
- Follow social distancing requirements
- Follow hand hygiene practices
- Visitor restrictions are to keep loved ones safe, if you have any concerns please talk to your Residential Care Facility Manager
- Each of our homes has ordered and received additional PPE so we are prepared for future outbreaks.
- All SCC staff are instructed not to attend work if they are unwell and ensure they are tested for COVID-19 if symptoms are present.
- Digital tablets will continue to be made available to enable families to stay connected, and staff are supporting residents to contact their loved ones via video call or phone calls if required.



### Interstate travel restrictions

- Visitors from “States not considered to be very low risk” are required to self quarantine for 14 days
- Visitors from Victoria and NSW are required to self quarantine for 14 days
- There are no restrictions for travellers from “Very Low” risk states (all states excluding Victoria and NSW, as at 12.02.2021)
- More information is available on the Government’s Controlled interstate border website page



### Overseas travel restrictions

If you have knowingly been in contact with someone who has returned from any overseas travel in the past 14 days (these individuals are required to be in quarantine and to be tested for COVID).

**To find out further information and advice about COVID-19 in Western Australia, please follow this link: <https://www.wa.gov.au/government/covid-19-coronavirus>**



Protect against the flu



Practice social distancing



Practise good hand hygiene



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